



Public Liability Insurance Policy

This policy outlines the importance of maintaining appropriate Public Liability Insurance (PLI) to protect the organisation against claims made by members of the public in connection with business activities.

Why is this policy important:

Public Liability Insurance (PLI) provides financial protection against claims arising from injury, loss, or damage suffered by members of the public while engaging with the organisation's services or activities.

PLL covers incidents occurring:

- On business premises
- During off-site activities and events
- When clients or members of the public visit the organisation's home or working environment

LENS recognises that maintaining appropriate insurance is essential to responsible professional practice. The organisation ensures that suitable PLI cover is maintained at all times to protect clients, visitors, and stakeholders.

This insurance supports the organisation in:

- Managing financial risk
- Responding appropriately to claims
- Maintaining professional credibility
- Ensuring continuity of services

The organisation reviews its insurance arrangements annually and ensures that coverage remains appropriate to the nature and scope of its work.

All staff and associates are expected to comply with organisational risk management procedures to minimise potential hazards and uphold safety standards.

Approved by: Joe Booker

Position: Director / Lead Practitioner

Organisation: Leading Educational and Neurodiversity Support

Date approved: 12.01.26

Review date: 12.01.27